

How it Works



The Charcoal Group Rewards Program encourages you to enjoy a variety of culinary experiences while receiving one point for every dollar spent (excluding tax or tip) that can be redeemed for exciting rewards! Simply enroll using the form provided, and start enjoying the benefits of being a Bite Club member on your next visit to one of the participating Charcoal Group restaurants.

How to Enroll:

- Complete the attached enrollment form.
- Pay your \$20 enrollment fee with cash or credit card. You'll receive your enrollment fee back as a \$20 Reward Certificate after you use your card three times within the year you become a member. (Members who enroll in November and December have all of the next calendar year to earn the fee refund).

How to Earn Points:

- Simply present your membership card when paying your check and for every dollar spent, you'll receive one point (excluding tax and gratuity).

How to Redeem Points:

- Choose to automatically receive your Charcoal Group \$20 Gift Card when you have accumulated 400 points,
- Or, choose to bank your points to save for higher rewards. You can call us at 519-893-6570 to redeem your rewards at any time.

Special Benefits

• Online Account Access:

- Check your points balance.
- Update your account information.
- View transactions.

• E-mail Updates:

Receive special announcements, invitations, and promotions planned throughout the year.

• Frequent Diner Newsletter

We'll keep you up to date and in the know with our quarterly newsletter the 'Diner's Dish' detailing the latest happenings in our restaurants.

Terms & Conditions

Points are earned for each dollar spent (excluding tax and gratuity) at all participating Charcoal Group restaurants, excluding gift certificates. Certain restrictions apply.

To qualify for points on group functions, you must be an active Bite Club member before booking the function (points for groups are given on food and beverage only). Only the person paying the bill may be credited with points for any purchases. You must present your card at the time of the purchase to be credited with points. We cannot credit points once the bill has been paid. The card is only eligible for use by the individual whose name it is registered to.

- Bite Club reward points cannot be earned on discounted items.
- If your card remains inactive for one year your membership will be forfeited.
- It is the member's responsibility to update any pertinent personal information.

The Charcoal Group reserves the right to add or withdraw participating restaurants, to make changes in the rules or prizes, audit or cancel your account, or terminate the program at any time without advance notice. All tax liabilities are the responsibility of the card holder. Participating sponsors may impose their own rules. Applicants must be 18 years of age or older to become members. Employees of the Charcoal Group and its affiliated companies are not eligible.

ROMEO SALON
SPA

